If the group need to add to the custom group – you need to add that two places – In the agent server that failed and in the master accounting server:

First - In the agent - Add the group to the server

# sudo groupadd

Look for the group and its group id

# cat /etc/group

In the Accounting master server - To add the group to the custom group

You need to lock the custom.groups

# cd /var/fedex/mkacct/includes/

# ls | grep UID

# sudo co -l UID-unit-custom.groups

Add the add group and it’s id in the custom.groups

# sudo nano UID-unit-custom.groups

You need to unlock the custom.groups and add the comment & Push-it

# sudo ci -u UID-unit-custom.groups

# sudo PushToCluster -qN UID-unit